

ITALIE - MXP

## THE AIRPORT CHALLENGE

Airports face growing operational complexity, fragmented communication, and frequent disruptions, leading to inefficiency, higher costs, and passenger dissatisfaction. Operations rely on siloed systems and incomplete information, resulting in limited shared situational awareness and reactive, late decision-making.

## THE SOLUTION

APOC provides a centralized, event-driven operational platform that transforms fragmented data into shared awareness and coordinated action across the airport ecosystem.

Provides a single, shared real-time operational picture across all stakeholders

Detects and manages operational events with clear ownership and escalation

Assesses disruption impacts and supports predictive, impact-based decisions

Enables structured, collaborative decision-making within the APOC

Aligns planning and execution through the Airport Operations Plan

## THE RESULT

Improved on-time performance through earlier detection and proactive disruption management

Faster, better-coordinated operational decisions across all stakeholders

Increased operational efficiency and optimized use of airport resources

Reduced impact of disruptions on passengers and ground operations

Enhanced predictability and reliability of daily airport operations

Stronger compliance with A-CDM, TAM, and Extended AOP requirements.

