PROAVIA member use case

STREAMLINE AIRPORT OPERATION AND ENHANCE PROCESS EFFICIENCY ? - APOC (AIRPORT OPERATION CONTROL CENTER)

Italie·MXP – 2026



01 THE CHALLENGE

Airports face growing operational complexity, fragmented communication, and frequent disruptions, leading to inefficiency, higher costs, and passenger dissatisfaction. Operations rely on siloed systems and incomplete information, resulting in limited shared situational awareness and reactive, late decision-making.

02 THE SOLUTION

APOC provides a centralized, event-driven operational platform that transforms fragmented data into shared awareness and coordinated action across the airport ecosystem.
Provides a single, shared real-time operational picture across all stakeholders
Detects and manages operational events with clear ownership and escalation
Assesses disruption impacts and supports predictive, impact-based decisions
Enables structured, collaborative decision-making within the APOC
Aligns planning and execution through the Airport Operations Plan

03 THE RESULT

Improved on-time performance through earlier detection and proactive disruption management
Faster, better-coordinated operational decisions across all stakeholders
Increased operational efficiency and optimized use of airport resources
Reduced impact of disruptions on passengers and ground operations
Enhanced predictability and reliabilit