

FRANCE - TLS

## THE AIRPORT CHALLENGE

Achieving shared situational awareness, common performance objectives and coordinated supervision, as a step towards Total Airport Management:

- For all stakeholders
- Across all airport operations (flights, passengers, baggage, access, security, ground handling, building services, etc.)

## THE SOLUTION

Workshops, needs assessment, KPI definition and roadmap development, supporting the deployment of:

- An Airport Operations Centre (APOC) and the digitalisation of airport-wide operations (with all stakeholders)
- An Airport Performance Assessment Monitoring System (APAMS) and the initial Airport Operations Plan (IOP)

## THE RESULT

- Real-time and predictive supervision of operations and events. Improved operational efficiency and flight punctuality.
- A consolidated, detailed view of airport performance.
- A single, reliable source of information for all stakeholders.
- Stronger collaboration and more effective decision-making.

