PROAVIA member use case

DELIVER A SEAMLESS AND EFFICIENT AIRPORT JOURNEY WITH SMART SELF-SERVICE TECHNOLOGIES ?

États-Unis·JFK – 2026

01 THE CHALLENGE

The challenge at JFK Terminal 1 was to modernize the passenger experience without undertaking major infrastructure works. The goal was to integrate innovative and compact solutions, able to adapt to existing counters while meeting the requirements of smooth flow, security, and multi-airline compatibility.

02 THE SOLUTION

- Deployment of over 20 Skycheck self-service check-in kiosks in early 2024
- Installation of Skydrop Mini baggage drop units, seamlessly integrated onto existing check-in counters
- Full CUSS (Common Use Self-Service) compatibility, enabling simplified multi-airline use
- Integration of the customizable white-label software application “Clovis,” tailored to each airline’s branding and needs

03 THE RESULT

A smoother, faster, and more intuitive check-in and baggage drop-off process. Passengers enjoy a modern experience, while airlines benefit from a flexible and efficient solution deployed without requiring major modifications to existing infrastructure.

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