



01 THE CHALLENGE

Airports operate with separate lounges for domestic and international departing passengers, leading to duplicated infrastructure and underused gates, high operational costs and limited passenger experience.

02 THE SOLUTION

- Implement a "One-Room" boarding area for all departing passengers.
- Integrate second immigration checks at boarding gates for international flights through data biometrics and neutral data connection with immigration.
- Collaborate closely with airport, airline, and border police stakeholders.
- Enable shared retail, dining, and service experiences for all passengers.

03 THE RESULT

Unified passenger experience with increased commercial exposure. Streamlined operations and improved satisfaction for all travelers. Better use of the airport gates and optimized operational costs.

